

Patient Intake Forms

Streamlined digital processes for ease and accuracy



Busy patients increasingly expect interactions with providers to be easy, efficient and personalized. Frequent requests to fill out forms—which often requires patients to give the same information in multiple places—is time-consuming and frustrating for patients. Forms filled out by hand on a clipboard in a busy waiting room, often when patients are distracted or not feeling well, is an outdated practice that can lead to data errors and expensive insurance claim mistakes.

It's time for patient intake—clinical intake, registration and financial aid forms—to enter the modern age with industry leading digital technology from RevSpring. **Our patient intake forms create ease for patients and staff by employing the latest in digital and OCR (Optical Character Recognition) technology.** Our OCR technology can be integrated with RevSpring's Arrived™ Patient Intake solutions, coordinated to work with your preservice portal, or used on a stand-alone basis.

How It Works

Instead of manually filling in forms, **patients can use a personal device** to take photos or upload their driver's license, insurance card or other documents as part of their appointment check-in process.

Those images are then scanned with OCR, which uploads key information and **prepopulates the forms quickly and efficiently.** Data that can be pulled from a driver's license image include name, address, date of birth, and driver's license number. Conditional logic ensures that patients only are presented with fields relevant to them.

Benefits

- **Encourage** self-service
- **Intuitive** experience for patients
- **Streamline** document completion
- **Reduce** staff burden
- **Improve** data accuracy from the start

Features

- Drive efficiency with prefilled data
- Mobile-first design
- Scored forms for clinical use cases
- EMR integration capabilities



Digital forms also can be **used for treatment consent and insurance authorization**. OCR can pull insurance information—subscriber name, identification and group ID numbers, co-pay amounts and insurance company information—into discrete field level data. Once a patients' insurance information has been uploaded, an eligibility check can be run to verify individual benefits.

RevSpring's digital forms are totally customizable to match your organization's brand specifications.

Completed forms all can be **automatically integrated with your EHR/EMR system** so gathered information is passed back to the host system as a PDF and/or at the field level. Clinical forms can generate scores based on the patients' responses, **saving time and reducing manual effort**.

Not only does RevSpring's digital-first approach to patient intake create ease for patients and staff, it **significantly decreases the risk of losing thousands of dollars per month in rejected insurance claims due to information errors**. With healthcare information errors now the second leading cause of insurance claim denials, increasing accuracy from the start is a significant business benefit for providers. Empower patients to self-serve and collect accurate data from the start with digital forms.

